## Frequently Asked Questions for the Sunset Beach Sewer Installation Project

### 1. Sewer Service Agreement

Sunset Beach Property Owners in the Sunset Beach Wastewater Collection System Project Area: If you desire sewer service, the first step in the process is to sign a Sewer Service Agreement indicating that you would like sewer service from Brunswick County. The Sewer Service Agreement is to be completed by the property owner -- please be sure to <u>date</u> and <u>sign</u> the Sewer Service Agreement; the Sewer Service Agreement does NOT need to be witnessed or notarized.

The completed Sewer Service Agreement may be submitted to the Town of Sunset Beach as part of the permit application process; mailed to the Brunswick County Public Utilities Customer Service Office, P. O. Box 469, Bolivia, NC 28422; or hand delivered to the Brunswick County Public Utilities Customer Service Office in Building I at the County Complex in Bolivia.

## 2. Permitting Information

- If you are a mainland resident connecting to the Sewer Service, then an electrician and/or plumbing permit will be required to make the appropriate connections.
- If you are an island resident connecting to the Sewer Service, only a plumbing permit would be required.
- Permits are required to be obtained by the licensed contractor and must be obtained from the Sunset Beach Inspections Department.
- A list of licensed plumbers and electricians is available on this site and the Brunswick County website, however, if the contractor you choose is not on this list they can still perform the work as long as they are licensed to do plumbing or electrical work in the State of North Carolina.

## 3. How Much Does a Plumber or Electrician Charge to Connect to Sewer?

Each contractor has different fees associated with their work. We suggest you obtain at least three estimates from different contractors and pick the contractor that is the best fit for you.

# 4. For more detailed information on the Sunset Beach Sewer Service project, you can access information on the Brunswick County Web Site: www.brunsco.gov.

Once on the Brunswick County website, scroll to the bottom of the page. In the right hand bottom corner there is the Sunset Beach Town Logo under Wastewater Collection System. Click on the town logo, this will provide further information including forms and contact information for various departments.

#### 5. Connection Assistance

Connection Assistance is available for residents who qualify. The assistance program is available to help offset the plumber and/or electrician fees. Applications can be obtained from the Inspections Department located at Sunset Beach Town Hall.

## 6. What is the Sewer Assessment Cost?

The assessment fee has not yet been determined by Brunswick County. For more information contact the Brunswick County Tax Revenue Department at (910) 253-2829.

## 7. How and when can I expect to pay for the Sewer Assessment?

Assessments will be mailed by the Brunswick County Tax Revenue Department in December 2012 or January 2013.

Call the Tax Department at (910) 253-2829 with further questions on this process.

## 8. When does the One Year Waiver Connection Fee Period End?

- a. Mainland- will be approximately September 2013.
- b. Island-April 16, 2013.

## 9. What is the Monthly Service Fee after the Connection Has Been Made?

Brunswick County Utilities Department can offer information on billing and associated costs. Call the Utilities Department at: (910) 253-2655.

10. For any other Sewer Connection questions not related to permitting or inspections please call (910)253-2657.